

Privacy Policy - FAR EAST MARINE SERVICES, LLC

Last updated: October 15, 2022

PLEASE READ THIS PRIVACY POLICY CAREFULLY AS IT AFFECTS YOUR PRIVACY RIGHTS, AND IF YOU DO NOT AGREE TO THESE TERMS, PLEASE DO NOT PROVIDE US INFORMATION THROUGH OUR WEBSITE, EMAILS, OR OTHERWISE.

FAR EAST MARINE SERVICES, LLC is a company that provides various services for customers such as repair, inspection, ship store supply, and dispatch superintendent mainly in North, Central & South America including Caribbean.

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and Your privacy rights. We use Your Personal Data to provide and improve our services and customer experience.

Definitions

The words of which the initial letter is capitalized have meanings defined below, which shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Privacy Policy:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Privacy Policy) refers to FAR EAST MARINE SERVICES, LLC.
- **Device** means any device that can access the Website or provide information to US such as a computer, a cellphone, or a digital tablet.
- **Personal Data** is any information that relates to an identified or identifiable individual or entity providing information.
- **Usage Data** refers to data collected or provided by You to US through Our Website, emails, and any other means.
- **Website** refers to faremarine.jp or any other website maintained by Us.
- **You** means the individuals and entities that have communications with Us, including the individual accessing or using the Website, or the company, or other legal entity on behalf of which such individual is using the Website, as applicable.

Collecting and Using Your Personal Data

Types of Data Collected

Personal Data

While dealing with US or when You use Our Website, We may ask You to provide Us with or You may voluntarily provide certain personally identifiable information that can be used to contact or identify You. Such identifiable information may include, but is not limited to:

- Your contact information such as Your email address, name, phone number, fax number, and mailing address.
- Your employment information such as Your job title, job responsibilities, and information relating to Your employer such as its name, industry category, and size.
- Your business interests and needs.

Use and Disclosure of Your Personal Data

The Company may use or disclosure Your Personal Data for the following purposes:

Primary Purposes

- **To provide, improve, and maintain Our services:** We may use Your Personal Information and certain non-personally identifiable information to improve the quality and design of the Website and the services that We provide.
- **To contact You:** To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, including for responding to your inquiries, marketing and sales of the services the Company provides.

Other Possible Purposes (as of the date of this Privacy Policy, We rarely use Your Personal Information for these purposes)

- **To provide You** with news, special offers and general information about other goods, services and events which we offer that You may be interested in based on Personal Data collected.
- **For legal compliance and prevention of misuse:** We may use Your Personal Data to comply with Our legal obligations as part of Our general business operations as well as in connection with the investigation, prevention, or remediation of illegal activities, fraud, or other situations that We deem necessary to protect Your interest. For example, under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (for example, a court or a government agency). Further, the Company may disclose Your Personal Data in the good faith belief that such action is necessary to:
 - comply with a legal obligation;
 - protect and defend the rights or property of the Company;
 - prevent or investigate possible wrongdoing in connection with the Service;
 - protect the personal safety of Users of the Service or the public; and
 - protect against legal liability.

- **For other purposes:** We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve the Service and Our products, services, marketing and your experience.

We may share Your Personal Data in the following situations:

- **With Affiliates:** We may share Your information with Our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include Our parent company (namely, DOWA LINE AMERICA CO., LTD.) and any subsidiaries, joint venture partners or other companies that We control or that are under common control with Us.
- **For business transfers:** We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company.
- **With business partners/service providers/vendors:** We may share Your information with Our business partners, services providers, and vendors to provide or offer You products, services, or promotions.
- **With Your consent:** We may disclose Your personal information for any other purpose with Your consent.

Retention of Your Personal Data

The Company will retain Your Personal Data typically for 5 years but may retain the data longer as necessary for the purposes set out in this Privacy Policy. Further, We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain Your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company may also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our services, or We are legally obligated to retain this data for longer time periods.

Transfer and Storage of Your Personal Data

Your information, including Personal Data, is stored and processed at the Company's operating offices in the United States and in any other places where the parties involved in the processing are located. Depending on Your location, data transfer may involve transferring Your Personal Data to a country other than Your own. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country or other

governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are commercially reasonable adequate controls in place including the security of Your data and other personal information.

Security of Your Personal Data

The security of Your Personal Data is important to Us and we take commercially reasonable steps to prevent the loss, misuse, and unauthorized access, disclosure, alteration and destruction of Your Personal Data. However, please remember that no method of transmission over the Internet, or method of electronic storage is 100% secure, and We cannot guarantee the security of Your Personal Data during its transmission or its storage on Our systems.

Your California Privacy Rights (California's Shine the Light law)

Under California Civil Code Section 1798 (California's Shine the Light law), California residents with an established business relationship with US can request information once a year about sharing their Personal Data with third parties for the third parties' direct marketing purposes. If you'd like to request more information under the California Shine the Light law, and if You are a California resident, You can contact Us using the contact information provided below.

California Privacy Rights for Minor Users (California Business and Professions Code Section 22581)

California Business and Professions Code section 22581 allow California residents under the age of 18 who are registered users of online sites, services or applications to request and obtain removal of content or information they have publicly posted.

To request removal of such data, and if You are a California resident, You can contact Us using the contact information provided below, and include the email address associated with Your account.

Be aware that Your request does not guarantee complete or comprehensive removal of content or information posted online and that the law may not permit or require removal in certain circumstances.

Links to Other Websites

Our Website contains links to other websites that are not operated by Us. If You click on a third-party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes to this Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any significant changes by via email and/or a prominent notice on the Website or this page and update the "Last updated" date at the top of this Privacy Policy.

As such, you are advised to review this Privacy Policy periodically for any changes.

Contact Us

If You have any other questions or requests such as to find out what information We have about You, request the deletion and/or correction of Your Personal Data, request not to disclose Your Personal Data to third parties, wish to opt out of receiving communications from Us (such as emails, MSM messages, and phone calls), You can contact us:

- By email: houston@faremarine.jp
- By phone: (832) 852-0530